



Powerful and Mindful Technology for Islamic Tourism Companies



# About **ETOS UMRAH**360 SERIES

A managed departure product for Hajj and Umrah operators to manage product creating, passenger management with CRM and operations management with rooming configuration.

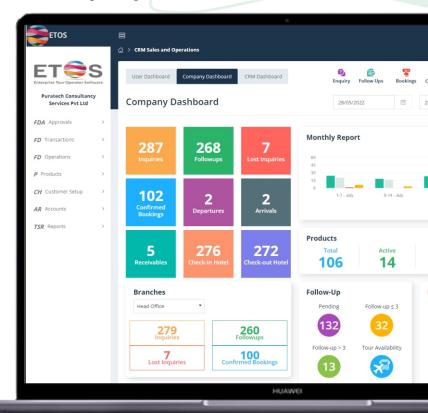
More than 9 million pilgrims travel for Umrah and 3 million pilgrim travel for Hajj each year and most of them travel in groups. With Umrah 360 SERIES all your departure related management comes in real time.

#### **Key Features**

- ✓ Approval Workflow Setup
- ✓ Agent Setup
- ✓ Supplier Setup
- ✓ Series Package Creation
- ✓ Customer Management

- Booking Workflow
- ✓ Operation
- Accounts
- ✓ Reports

#### Company Dashboard





## **ETOS UMRAH360 Features**



Setup Module



Approval Work flow Setup



**Agent Setup** 



Supplier and Contract Setup



Package Creation



CRM



Bookings, Cancellations & **Amendments** 





Reports and **Analytics** 



Accounts



Upgrades, Training and Hosting



Online Booking Engine



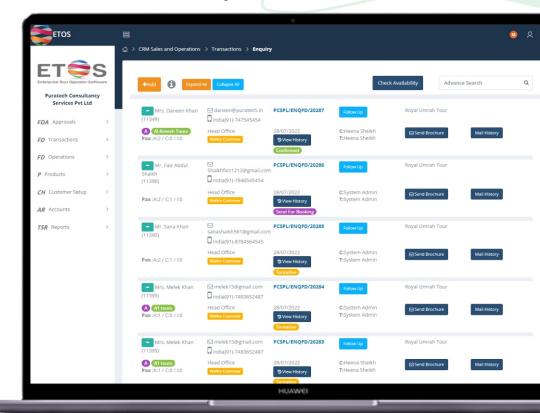


# Full featured software for aspirational Hajj & Umrah Tour Operators

#### **Key Features**

- ✓ Lead Management
- Customer profiling
- ✓ Departure creation
- ✓ Booking Management
- ✓ Invoicing
- ✓ Rooming Management
- Reports and Dashboard

• CRM Sales and Operations







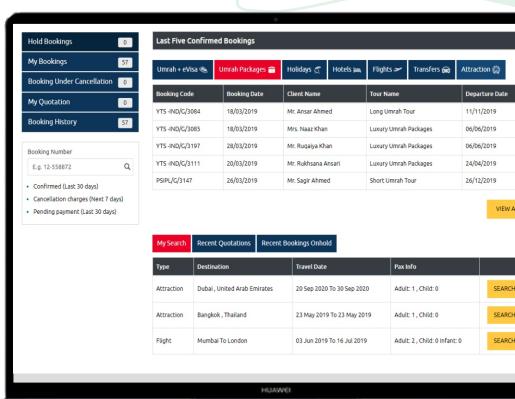
Full featured software for aspirational Hajj & Umrah Tours Operators + B2B integration with an extension to B2C booking platform

#### **Key Features**

All Features of (Business) plus

- ✓ Commission Setup for agents
- ✓ B2B logins for agents
- ✓ B2B booking platform
- ✓ Invoice and booking voucher for clients
- Commission computation for agents

My Bookings





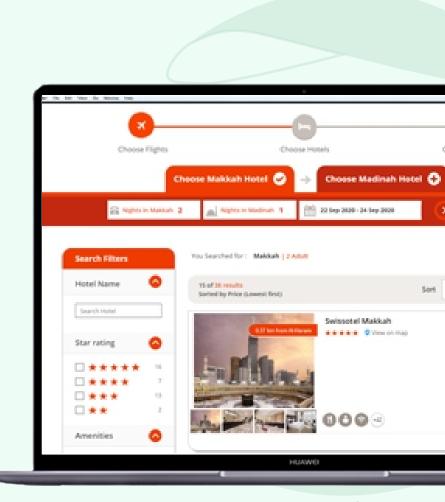
### Point-of-Sales

## **B2B** Booking Platform

Enhance Your Partner Agent Experience with a Fully Integrated B2B Booking Platform

Extend your reach to provide a comprehensive booking platform and allow your partners to have full access to your products and services via B2B integrated platform.

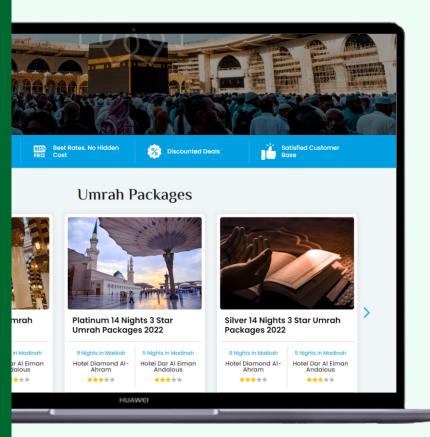
- Setup agent accounts
- Setup agents' commissions per product
- ✓ Allows agents to search product, check availability and book
- ✓ Instant commission calculation
- ✓ Booking history management
- Customer voucher and invoice
- ✓ Booking confirmation notification



Include with Business Plus



## Point-of-Sales



## **B2C** Booking Platform

Reach Out to the Millions of Consumers, Showcase
Your Destination with an Enhanced Online Booking Platform

Create a powerful and market-focused B2C booking engine to make an effective online presence for your company. We provide a highly customized user experience to provide you with a 360-degree online presence.

- ✓ Religious website dedicated to Islamic travel
- ✓ Publish Umrah and Hajj packages with departures
- Direct booking integration with payment gateway
- Manages online form for booking, mehram, passport details
- Setup advance payment for all bookings
- Guest login to download voucher, track payment and manage invoices



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## **Variants**

#### SERIES Business

Get started with Umrah360 Series business plan to manage your leads, departures, bookings and invoicing.

For mid-sized with aspirations

Request a Demo

#### SERIES Business plus

Add B2B to business plan and allow your agents to book instantly for their customers. Also create an online presence with b2c website to wow your customers.

For large entities with growth focus

Request a Demo

#### customisedUMRAH360

Tailor the solution that best suits your operational and trade requirements.

**Know More** 



## Clients























#### **ETOS Productline**



Solution that covers from reservation, CRM, eVisa, Itineraries to accounting.

UMRAH360 SERIES

UMRAH360 With Magam OTA

UMRAH360 Without Magam OTA

UMRAH360 COMBINED OTA

UMRAH360 CUSTOMISED



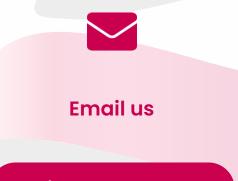






Initiate a chat

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**Know more about ETOS UMRAH**360

Request a Demo



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